



AddBike

User guide U-Cargo

May 2022

This document contains information on the correct way to use the U-Cargo. It is imperative that you read this document in its entirety to keep your U-Cargo in good working order for as long as possible.

Please keep this guide.

Welcome to the family of AddBikers!

The U-Cargo is the ideal family bike, designed to meet your daily mobility needs.

It is an urban, versatile, longtail bike.
Ride safely with your children and your belongings.

Easy to use thanks to its electric assistance
and its adaptable equipment!

Before you start cycling, here is some general information:

Transport of children	<ul style="list-style-type: none">• 2 seats available• Removable cushions included (U-Cargo Family)• Room for 1 to 2 child seats / Suitable for adults (<80kg)• Possibility to accommodate an additional child, up to 35kg with AddBike+ (optional)
Available space	<ul style="list-style-type: none">• Available loading area: 60cm x 50cm (length and width)• Available volume: 90L (can be extended in height)• Loading capacity: 180kg
Luggage rack compatibility	Thule - Polisport - Décathlon - Hamax - Bobike - Ortlieb
Front basket	<ul style="list-style-type: none">• Removable front basket (4 screws)• Wooden base / Up to 20kg - 30L
Guarantee	Frame: 5 years / Engine: 2 years Spare parts are stored in our warehouse in Lyon.

In case of technical problems / after sales service :

- If you bought your U-Cargo via a dealer: contact him directly and you will be guided;
- If you bought your U-Cargo via AddBike, contact us, we will be happy to help you;
- If your U-Cargo was commissioned by a partner Technicentre, contact us directly.

Electrical parts

Motor	<ul style="list-style-type: none"> • Bafang - BBS01 / Position: Pedal / Power rating: 250W • Torque: 80Nm / Smartphone application: Bafang Go
Battery	<ul style="list-style-type: none"> • Phyllion Battery, BAK- 14.5Ah - 36V - 522 Wh • Autonomy : 65km - Space available for a 2nd battery
Display	Position : left handle / 4 levels of assistance / buttons and indicator lights
Features	Easy-Start : easy start by activating the hand throttle

Bicycle parts

Frame & Fork	<ul style="list-style-type: none"> • 6061- T6 painted aluminium frame (grey or white) • Fork wheelbase: 100mm
Weight & Size	<ul style="list-style-type: none"> • Lite: 35kg - 192cm (L) x 68cm handlebar (l) x 110cm (h) / +2nd batterie: +3,5kg • Family: 40kg - 210cm (L) x 68cm (l) x 110cm (h) / • Protech'360: 60cm (l) x 110cm (H)
Wheels	<ul style="list-style-type: none"> • Wheels: Mach1 : KARGO 20" - ETRTO 406x25C • Tyres: Innova : IA-2128 20"x 2.40
Transmission	<ul style="list-style-type: none"> • Bafang 44 tooth chainring • 7 speed cassette 11/32 • Shifter Shimano Altus • Derailleur Shimano Acera • Chain: KMC E8 ebike series
Brakes	Hydraulic disc brakes: Front and Back Ø180mm, ZOOM HB-870
Light	Spanninga: Front: Axendo 40Lux / Back: Elips - 13 Cd
Handlebar	Rise: 75mm / Upswee: 5° / Backsweep: 24° / Largeur: 68cm

Table of content

1. General warning	4
2. U-Cargo glossary	6
3. Contents of the U-Cargo box	7
4. Verification and safety	7
5. Recommendations for use	8
6. The U-Cargo in use	9
7. Motorisation of your U-Cargo	11
8. Battery	13
9. General settings	15
10. Maintenance	17
11. U-Cargo transport	18
12. Cleaning and storage	18
13. Assistance	19
14. Warranty	19
15. General dimensions	20

1. General warning

Global safety guidelines:

The safety instructions are intended to draw your attention to potential dangers. They require your full attention and understanding. **If you ignore a safety instruction, you could injure yourself or others.** The safety instructions alone are not sufficient to prevent hazards; take them into account to avoid the risks associated with using your U-Cargo.

Symbols and warnings :



DISCLAIMER!

This symbol indicates a danger that can cause serious injury if the instructions are not followed.



WARNING!

This symbol indicates a danger that may cause minor injuries if the instructions are not followed.



ADVICE!

This symbol indicates a tip for the use or maintenance of your AddBike.

As with any conventional bicycle, the use of a U-Cargo involves risks of injury and damage (risk of falls). By using the U-Cargo, you assume full responsibility for these risks; **you must know and apply the rules of the road to travel safely.**

*AddBike and its dealers are not liable for damages resulting from improper use; use your U-Cargo as described in this manual. Any other use is considered improper and can lead to damage to the U-Cargo or even to accidents and serious injury. **The U-Cargo is only intended for use on smooth surface and paths. Be careful not to overload your U-Cargo.***

Read and follow the instructions in this guide: It is necessary to read the whole guide carefully and follow the instructions to use your U-Cargo safely.

If you do not understand any of the instructions, please contact your dealer or contact directly AddBike at the following address: support@addbike.fr

Please keep these instructions for future reference.

AddBike takes no liability for failure of compliance with the instructions in this manual or in case of improper modification of the product by the user.

Caution:

Excessive wear and tear, material fatigue or insufficiently tightened screws **can lead to failures that can result in accidents or falls.**

Our advice is to :

- **Regularly check** your U-Cargo to identify any signs of wear and tear,
- Do not use your U-Cargo if you observe **cracks, deformations or colour changes** due to material fatigue,
- **Get your U-Cargo checked.** If you notice excessive wear, loose screws, cracks, deformations or colour changes, please contact your dealer immediately or contact our customer service.

Cargo bikes are exposed to attrition and deterioration, by which the various materials may react differently.

Worn parts must be replaced.



Hard knocks, shocks and tension can damage the frame, forks and wheels.

2. U-Cargo glossary



3. Contents of the U-Cargo box:

- U-Cargo with its battery
- Charger
- User guide
- Theft document (bicycle registration)
- Safety check list
- Welcome document

4. Verification and safety:

Before your first ride:

Your U-Cargo has been checked upon departure by our engineers and should be ready to ride. Nevertheless, a double-check from the user is imperative before the first ride (see safety checklist):

- Check that the stem is tight, the front wheel must be perfectly aligned with the handlebars,
- Check the tightness of the front and rear wheels,
- Check the operation of the brakes by fastening the brake lever of the bike,
- Check the tyre pressure,
- Check that the battery is correctly inserted in its slot,
- Check that the front and rear lights are working properly,
- Visually check the rest of the bike,
- Adjust the seat height to your liking,
- Adjust the saddle to your height , do a test ride in a safe area

Before each ride:

- Check the tyre pressure,
- Make sure the front and rear lights are working properly,
- Check that the battery is sufficiently charged for the duration of your ride,
- Visually check the rest of the bike,
- Make your usual adjustments for maximum riding comfort

5. Recommendations for safe use of the U-Cargo (safety on the road):

The following general safety instructions will help you to use your U-Cargo on the road in the safest possible way:

- Use the U-Cargo **only on surfaces that are suitable for urban bicycles**,
- When cycling, **wear a helmet** that complies with traffic regulations.



We strongly advise to always wear a helmet while riding a bike.

- When travelling with the U-Cargo, light clothing with **reflective bands** should be worn,
- Do not use the U-Cargo if you are under the influence of alcohol, drugs or medication that may impair your driving ability,
- **Do not use portable devices** such as a telephones when cycling,
- When travelling, do not get distracted by other activities such as turning on the lights,
- **Never let go of the handlebars when riding a bicycle except to indicate a change of direction**,
- Ride in a way that does not injure, endanger, block or hinder anyone,
- Preferably ride on cyclable paths designed for bicycles,
- **Drive carefully**, especially in poor visibility,
- Make your movements and changes of direction predictable,
- Announce your intention to turn or overtake in advance with your **bell**.

6. The U-Cargo in use:

Starting:

The U-Cargo turns on **by pressing the "on/off" button on the display** to the left of the handlebars. The electric assistance starts as soon as you start pedalling. To help you start the U-Cargo, press the trigger next to the display (see figure 6).



figure 2 - DP E12 Bafang display

The level of assistance is customisable by pressing the **UP** button and **DOWN** button on the display.

You can monitor the battery level on the right of the display, each blue led (5 total) corresponds to 20% of the charge level.

To turn the lights on or off, press and hold the UP button **▲** for 2 seconds.

Total maximum weight:

The maximum load is 180 kg (load + pilot).

Riding with one or more passengers and/or a heavy load affects the balance, center of gravity and handling of the U-Cargo. The total weight of the bike also affects the braking time.

The maximum load of the U-Cargo must be respected: 20kg in the front basket and 80kg at the back. For passengers, we recommend that no more than two kids are carried.

The weight of the rider and the weight that can be safely carried by the rider are proportional. The load should not exceed 80% of the riders' weight.



Familiarise yourself driving the bike loaded in a safe setting before driving on the road.



Driving the U-Cargo with kids:

You can install and use one or two child seats as long as they are road approved.

In terms of compatibility, our rack can accommodate both longitudinally and transversely mounted seats.

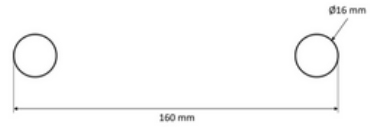


figure 3- Geometry for hosting cross-connection system

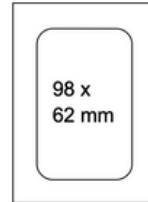


figure 4- Geometry for hosting longitudinal hooking system

AddBike cushions:

The AddBike cushions are designed for preschooler/school-aged kids. They are easy to install thanks to the scratch system.



figure 5- AddBike child cushions

Driving the U-Cargo to transport loads:

Front Basket:

The front basket can hold a load max of 20kg. Large loads should be avoided, as they could interfere with the riding. Before starting, check that your handlebar can turn smoothly and that the brake levers do not touch your load.



Please note that this front basket is not intended to carry a passenger under any circumstances.

Back rack:

For steering, it is best to position the load so that the centre of gravity is close to the centre of the U-Cargo. Distribute your cargo evenly on the platforms on either side of the bike.



After braking, the discs can be very hot. Be careful not to burn yourself and warn the passengers.

7. Motorisation of your U-Cargo :

The motor:

Electrically assisted bicycles or e-bikes are equipped with an electric motor that provides pedalling assistance.

To be classified as an **ECV** according to European regulations, your bike must respect 3 simple rules:

- The assistance should only be activated when the motor detects that you are pedalling,
- The assistance must be switched off when you exceed 25km/h,
- The motor must not exceed the rated power of 250W.

The motor of the U-Cargo is a **Bafang** pedal motor, model BBS01, with a torque of 80Nm. It complies with the regulations in force.

Easy-Start assistance:

The trigger on the left side of the handlebar allows assistance to start riding without having to cycle to start the motor.



Be careful not to activate the Easy-Start when you are not on the bike.



figure 6- Trigger for Easy-Start



Switch off the bike as soon as you park to avoid unintentional activation of the start assistance.

Walking assistance: (not to be confused with Easy-Start assistance)

Motor assistance for pushing the bike while walking. To activate it:

1. Push the button ▼ on the display (Figure 2) **to reach the "unassisted" mode.**
2. When all the LEDs are off, press the button again; the fourth blue LED will start to flash.
3. During the flashing, press the button again and hold it; the motor will start at a speed of 5 km/h.

Bafang Go App :

The app created by the motor manufacturer. **Bafang Go** is available on Apple and Google platforms.

This application allows you to check your speed, the precise state of charge of the battery and estimate of the autonomy of the bike.

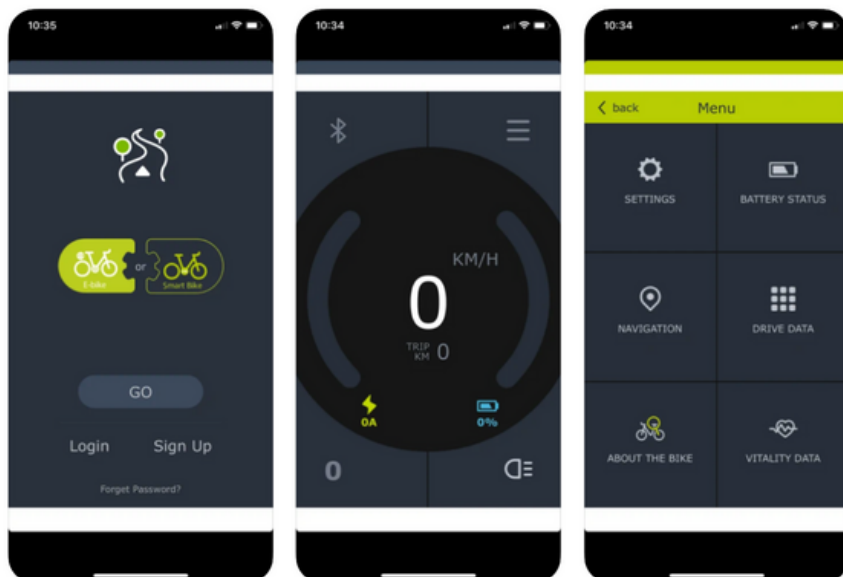


figure 7- Screenshots of the Bafang GO application

8. Battery:

Technical characteristics:

- Phylion battery SF-06S
- BAK: 14,5Ah – 36V – 522Wh
- 700 load cycles
- Average autonomy: 65km



figure 9- Engaging the battery in its cradle

Use and charge:

To remove the battery from the U-Cargo, you must insert the key into the lock on the left side of the battery, turn the key a quarter turn, push the top of the battery to the right and release the battery from its slot.

To put it back on, do the opposite. Note that it is not necessary to turn the key this time. When you put the battery back in, make sure that it is well positioned in its slot.

Avoid driving with the keys on the battery.

You can **monitor the battery charge level on the display** but also on the battery itself when it is not attached to the bike. To do this, simply press the button next to the blue LEDs on the right side of the battery.



figure 10- Battery charge indicator

To **recharge the battery**, a connector is located on the right side of the battery, under the blue LEDs.

It is best to start by connecting the charger to the battery, following by plugging the charger into the outlet.



figure 11- Charger connector

Your U-Cargo is equipped with a lithium-ion battery.

Modern lithium-ion batteries have a maximum charge and discharge cycle of more than 500 cycles before the battery's capacity is reduced.

You can recharge your battery at any time and there is no need to wait until the battery is completely discharged before you can recharge it.



If you are not going to ride your bike for more than a month, recharge the battery to 70% before storing it.

It is not recommended to leave your battery discharged for a long period of time. If you do not use your U-Cargo for a long time, remember to recharge your battery at least once a month (the manufacturer recommends a minimum of one charge per month).



For safety reasons, always use the original charger supplied with your U-Cargo.

For more convenience, you can buy a second charger that will allow you to charge, for example, at home but also at work.

Maintenance and service:

Cleaning:

To clean the battery, preferably use a slightly damp cloth.

Service and user advice:

Our after-sales service and your bicycle dealer are at your service in case of any doubts about the proper functioning of your battery. Do not hesitate to consult us in case of shocks, cracks or swelling.

End of life:

When your battery reaches **the end of its life**, it should be treated as hazardous waste and **not disposed of in a normal waste bin.**

Ask your dealer about the best place to recycle your battery.

9. General settings:

Driving position:

Thanks to the combination of stem, handlebar and saddle adjustments, everyone can find their ideal position on the U-Cargo.

The U-Cargo is designed to be used by people between 1.5 and 2 metres tall. As a general rule, it is recommended to choose a slightly forward-leaning position; a perfectly upright position should be reserved for very short trips.

Saddle :

The height of the saddle is an important part of the overall riding position. You can easily adjust the saddle height with the large lever on the saddle clamp. The saddle can be adjusted up and down, front and back and tilted up or down, and is neutrally adjusted at the factory. **You can adjust it to your needs.** Your bike shop will be able to help you find the optimum setting for you.



figure 12- Saddle height adjustment lever

Handlebars and stem:

The U-Cargo stem is adjustable in angle and height.

If you are not used to handling these components we advise you to contact your bike shop.

For the handlebars, the palm of your hands should rest comfortably on the grips, your fingers should easily reach the brake levers, the gear lever and the bell



figure 13- Adjustable stem

Lights:

The U-Cargo is equipped **with Spanninga lights**.

- The front light is the **Axendo 40**, for 40 lux
- The rear light is the **Elips** with 6 powerful red LEDs.

The beam of light from the front lighting should be adjusted to illuminate the road as far as possible while making sure not to dazzle people around you.

Tightening the screws:

Recommended tools and tightening torques for the U-Cargo :

Componant	Tool	Torque
Display	Allen key 2.5	3 Nm
Trigger to start	Allen key 3	3 Nm
Stem (4 handlebar fixing screws)	Allen key 4	5-6 Nm
Stem (1 headset adjustment screw)	Allen key 5	to adjust
Stem (2 angle adjustment screws)	Allen key 5	14- 15 Nm
Stem (2 screws on fork)	Allen key 5	9-10 Nm
Brake levers	Allen key 4	5-6 Nm
Gear lever	Allen key 5	5-6 Nm
Saddle	Allen key 5	9-10 Nm
Front wheel	Spanner 15	20 Nm
Back wheel	Spanner 15	30 Nm
Brake discs	Torx key T25	5-6 Nm
Cranks	Allen key 8	35 Nm
Kickstand	Allen key 8	35 Nm

Tyre pressure:

Check that the tyre pressure is within the recommended values. These are always marked on the side of your tyres: **2.4 - 4.2 bar**.

Low pressure helps passenger comfort, high pressure makes for a more dynamic ride.

If you are driving with a very **heavy load**, you should **use a high pressure**.

To re-inflate the tyres, use a pump or compressor with a nozzle suitable for Schrader valves. Schrader valves are the same as those used in cars. Be sure to keep the valve caps, as they protect the valve tips from dirt and help seal them.

Adjustment of the mirror:

Depending on your needs, you can choose to set your mirror to monitor your surroundings (cars, bicycles) or to maintain visual contact with your passengers.

10. Maintaining your U-Cargo :

The U-Cargo has been designed for use **in normal weather conditions**. Avoid ice, hail and other extreme weather conditions.

Regular maintenance:

- **Brakes:**

Monitor the condition of your brake pads.

Riding with damaged pads will damage the condition of the discs.

- **Chain:**

Lubricate the chain regularly with a suitable oil.

- **Fasteners and quick-releases:**

Check the tightness of screws and quick-releases regularly.

- **Spoke tensions:**

The wheels of cargo bikes support lots of stressors. Make sure that the spokes remain tight. If in doubt, consult your bicycle dealer as soon as possible.

- **Possible damage due to intensive use:**

Like any mechanical component, a bicycle is subject to high stress and wear. Different materials and components can react differently to wear or fatigue. If a component has exceeded its life expectancy, it may suddenly break, with the risk of injury.



If possible, store your U-Cargo away from the sun and rain.

Cracks, scratches and discolouration in areas of high stress indicate that the component has exceeded its usability and should be replaced.

11. Transport of the U-Cargo

Trains and public transport:

E-Bikes can generally be carried on trains and public transport in the same way as conventional bicycles. Check with the train or public transport company for particular requirements.

Car:

Your U-Cargo can be transported with a standard bicycle rack, on the roof or in the boot, within the weight limit of the rack.

To reduce the weight of the bike, remove the battery from your U-Cargo. **The bike should not exceed the total width of the vehicle.** If it does we advise you to remove the front wheel and the front basket.

12. Cleaning and storage

You can **clean your U-Cargo** with water and mild cleaning products. You can use a sponge.

Do not get the electrical circuits, battery and battery tray, motor and display wet. Do not clean your bike with a high-pressure cleaner, as this may cause damage that is not covered by the warranty.

Battery storage and management:

The battery should be stored under the conditions listed below for optimum battery life and efficiency:

- Remove the battery from the U-Cargo **before storing it.** Check **the charge level** and **make sure that 3 or 4 LEDs are lit on your battery.**
- Store the lithium battery in a **dark, dry and temperate place.**
- Store your **lithium-ion batteries in a safe place and out of reach of children.**

13. Assistance in case of problems:

If any part of the U-Cargo fails to properly function, please contact AddBike (support@addbike.fr / +33 04 78 59 98 76) or your dealer.

We will do our best to help you solve the problem as soon as possible. You can find a list of trained AddBike dealers at www.add-bike.com.

14. Guarantee:

In accordance with the law, the U-Cargo product warranty **extends up to 2 years** after purchase for electrical and electronic parts.

- The frame is guaranteed for 5 years,
- The mechanical components (excluding wearing parts) are guaranteed for 1 year, the date shown on your invoice being proof of this.

The product must be used in accordance with its use and assembly instructions and regularly maintained.

Original parts must not be replaced **by non-approved parts**. Damage resulting from improper use, abuse, inadequate maintenance or normal wear and tear is excluded from the warranty.

Our products contain components and parts (tyres, brake pads, tubes) that are subject to natural wear and tear during normal use. These parts are not covered by the warranty.

Any Questions?

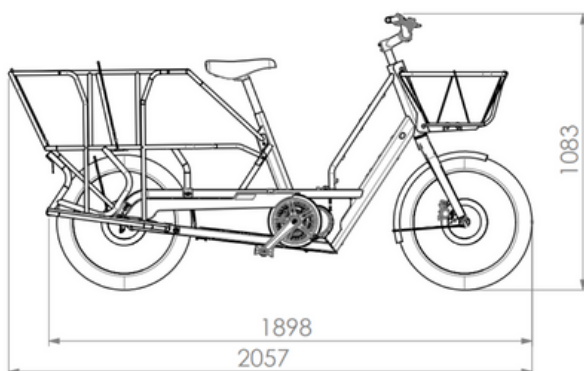
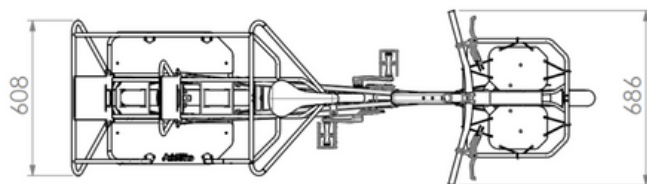
Our Offices

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15. General dimensions



Legal information



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Additional instructions can be ordered from AddBike.

This manual has been compiled with the greatest care,
if you have any suggestions to improve the clarity of this document,
do not hesitate to contact us.



add-bike.com



